

Relentless Focus on Improvement

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Vision, Mission, Values

- Vision:
 - *To be the preeminent professional society for leaders dedicated to improving health.*
- Mission:
 - *To advance our members and healthcare management excellence.*
- Values:
 - *Integrity*
 - *Lifelong Learning*
 - *Leadership*
 - *Diversity and Inclusion*



The Business of Associations



We build, sustain and strengthen the healthcare executive community



Facilitate professional and personal connections



Capture and translate knowledge



Serve individuals



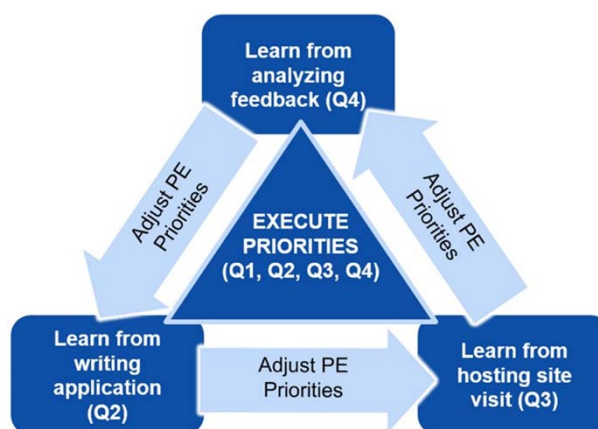
Relentless Focus on Improvement

- Accept that there will always be competing priorities
- Find the right way to build improvement into your culture
- Embed ADLI and “the Why” in every day thinking and operations





How does ACHE use Baldrige?



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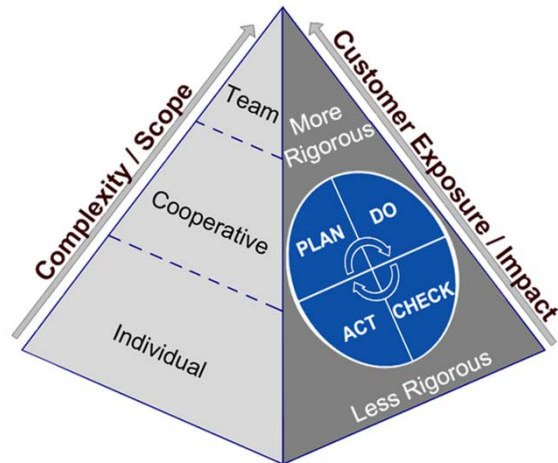
The “right way” for us



- Respects the time and energy of employees
- Ensures steady or accelerating pace on journey toward excellence
- Leverages existing strengths of the organization and honors past successes by building on them



PDCA Pyramid



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Purpose – Why we do this

“Good is the enemy of Great” - Jim Collins

Baldrige
Core Values
Define
What Great
Looks Like

- Systems Perspective
- Visionary Leadership
- Customer-Focused Excellence
- Valuing People
- Organizational Learning & Agility
- Focus on Success
- Managing for Innovation
- Management by Fact
- Societal Responsibility
- Ethics and Transparency
- Delivering Value & Results



QUESTIONS?

