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Saint Anthony Hospital Awarded 2015 Bronze Award for “Commitment to Excellence” from Illinois Performance Excellence

Peoria, Ill. – December 14, 2015 – Illinois Performance Excellence announces Saint Anthony Hospital of Chicago, IL is a recipient of the 2015 Bronze Award for “Commitment to Excellence” for demonstrating that senior leaders’ actions guide and sustain the organization, and, the use of systematic approaches to improve key work processes.

“On behalf of all the doctors, nurses and the entire staff at Saint Anthony Hospital, we are honored to receive the 2015 ILPEX Bronze Award for Commitment to Excellence,” said Guy Medaglia, President and CEO of Saint Anthony Hospital. “As an independent, nonprofit, faith-based hospital, operating in one of the most underserved communities in Chicago, we are dedicated to providing quality healthcare for all who enter our doors. Having Illinois Performance Excellence recognize our efforts of going above and beyond for our patients, regardless of their ability to pay, and our employees, solidifies what I already know, that Saint Anthony Hospital is a vital resource not only for Chicago, but more importantly, for the neighborhoods we serve.”

Recipients of the ILPEX Bronze Award go to those organizations which have demonstrated earnest efforts to adopt and apply continuous improvement principles, following the Baldrige Criteria for Performance Excellence.

Saint Anthony Hospital is an independent, nonprofit, faith-based, acute care, community hospital dedicated to improving the health and wellness of the families on the West Side and Southwest Side of Chicago. Operating for more than 100 years, we have grown to provide medical care, social services, and community outreach to the residents of nine city neighborhoods. Saint Anthony Hospital offers quality services close to home, caring for people regardless of their nationality, religious affiliation and ability to pay. Our dedication to our patients and our employee led us to adopt the Baldrige framework to balance our efforts across all areas of practice. We used this method because of its detailed and comprehensive metrics which allowed us to integrate our strategic plan from the top down. What we have seen since instituting this model is a renewed sense of pride among our employees, focused around the same goals. Receiving this award, however, is not the end of our efforts. This is just the start of our journey to fully integrate proven performance excellence standards across all departments for the benefit of patients and employees, alike.

“Congratulations to Saint Anthony Hospital for their commitment to an ongoing journey to excellence,” said David Boulay, Executive Director of Illinois Performance Excellence. “They are an outstanding example that demonstrates how a shared vision can positively impact their entire organization.”

The 2015 Board of Examiners – comprised of 68 experts in business, education, health care and government – spent more than 2,000 hours assessing each applicant in seven categories: leadership; strategic planning; customer focus; measurement, analysis and knowledge management; workforce focus; operations focus; and results. The ILPEX Panel of Judges is responsible for validating the integrity of the ILPEX award process and determining recognition levels for each applicant. The panel is composed of experts selected from all industry sectors and represents various geographic areas of the state of Illinois.

Since 1994, there have been 260 applicants, approximately 1,500 examiners, representing nearly 150,000 hours of work, equivalent to appropriately 72 man-years of work and \$10 million in time --- all to provide improvement feedback to make Illinois organizations more competitive, ultimately saving jobs, improving communities and the lives of Illinois citizens. ILPEX delivers services through an annual evaluation process, training, self-assessments, conferences, seminars, webinars and direct partnering with individuals and organizations.

For more information on how your organization can benefit from services provided by Illinois Performance Excellence, visit www.ilpex.org, or call 888-806-4632.

For more information on the Baldrige Performance Excellence Program, visit www.nist.gov/baldrige/.

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ILPEX was founded in 1994 to nurture, develop and highlight excellence by bringing individuals and organizations together, to learn from each other, to share best practices for organizational change and process improvement.

IMEC was established in 1996 to improve the productivity and competitiveness of Illinois' small and mid-sized manufacturing firms. IMEC links long-term plans and related goals with on-site implementation services by identifying performance gaps, solving these gaps, and building a culture to support sustained improvements.